

Arena Racing Company Discounted Ticket Offer- Terms and Conditions

1. The "Arena Racing Company Discounted Ticket Offer" (the "Offer") is a ticket promotion organised by Arena Leisure Racing Limited (the "Promoter") at the following racecourses (each a "Racecourse"): Bath, Brighton, Chepstow, Doncaster, Ffos Las, Fontwell, Great Yarmouth, Lingfield Park, Hereford, Newcastle, Sedgefield, Southwell, Uttoxeter, Windsor, Wolverhampton and Worcester. The Offer is open to UK and Irish residents only, who are aged 18 years and over.
2. The Offer is only open to agreed members of selected ticket partners (the "Member") who, upon logging in to their accounts with the ticket partners, select discounted tickets on the link provided on the portal when selecting the tickets. The specific discount will be included in Appendix 2.
3. Each Member may select up to a maximum of four tickets for any of the Racecourse fixtures excluding those listed in appendix 1 which have individual limits as set out in Appendix 1.
4. Employees/personnel of the Promoter, Promoter's group companies, Promoter's retailers and agencies are not eligible to enter the Offer.
5. Limits for the total number of discounted tickets per each raceday are at the sole discretion of each Racecourse and are reserved on a first-come-first-served basis to Members who book in advance. For the avoidance of doubt, no tickets will be provided to Members who book a Raceday on the specific Date.
6. The tickets discounts are as agreed with individual ticket partners and are non-exchangeable, non-transferable, non-endorsable and not redeemable for cash or other prizes. The Promoter retains the right to substitute the tickets with another offer of similar value in the event the original tickets offered are not available.
7. The Offer is not valid in conjunction with any other offer made available by The Promoter or the agreed ticket partner.
8. The Promoter shall not be responsible for lost or misdirected messages, unavailable network connections, failed incomplete, garbled or delayed computer transmissions, online failures, hardware, software or other communications failures or circumstances affecting receipt or entrants ability to participate in the Offer or if any racing or any other event applicable to the Offer is cancelled for any reason or any circumstances affecting a Member's ability to claim the tickets for any Event of Force Majeure. * "Event of Force Majeure" means: a fire, flood, lightning, storm, earthquake or other similar geological or metrological event or condition or Act of God, national emergency, diseases, epidemic, pandemic, war, act of terrorism, riot or criminal act or damage, strike, lockout or other industrial action not involving the Promoter's employees (to the extent such failure is beyond the reasonable control of the Promoter) or any other event beyond the control of the Promoter. The entrant acknowledges and agrees that any disruption caused by the outbreak of coronavirus (COVID-19) or similar diseases (such as the temporary or permanent closure of the venues) shall constitute an Event of Force Majeure.
9. The Member consents to the use of their name, for advertising or publicity purposes without additional compensation. The entrant's personal information will be treated in accordance with the Privacy Policy accessible on <https://www.arenaracingcompany.co.uk/privacy-policy>. From time to time, if the Member has opted in for such communication preferences, the Promoter and

its group companies may send to the entrant details of their products, services (and those of selected marketing partners) and/or offers. The Member can unsubscribe from this information service at any time, by clicking on “unsubscribe” at the bottom of the relevant email or by contacting the Promoter.

10. The Member (and accompanying guests) must comply with the Promoter’s Terms and Conditions of Entry, available at each of the Racecourse’s websites. In particular, the Member (and accompanying guest) must comply with all health and safety guidelines and instructions and all applicable legal and regulatory requirements.

11. The Promoter reserves the right to rescind and stop the Offer at any time, without any compensation being available to Members.

12. By entering the Offer, all Members will be deemed to have accepted and be bound by these Terms and Conditions and by any other requirements set out in the information about the Offer.

13. These Terms and Conditions shall be governed by English law and the parties submit to the exclusive jurisdiction of the English Courts

Appendix 1:

13 “platinum” fixtures that will have individual limits for discounted tickets placed on them:

Course	Date	Weekday	Time	Fixture Theme	Ticket limits	Enclosure restrictions
Uttoxeter	3/15/2025	Saturday	Afternoon	Midlands Grand National	No limits	Centre Course only
Newcastle	6/28/2025	Saturday	Afternoon	Northumberland Plate	No limits	Grandstand Enclosure only. Not Premier
Worcester	7/6/2025	Saturday	Afternoon	Ladies Day	No limits	Centre Course only
Newcastle	6/27/2025	Friday	Evening	Northumberland Plate Day 2	No limits	No restrictions
Newcastle	6/26/2025	Thursday	Afternoon	Northumberland Plate Day 1	No limits	No restrictions
Newcastle	7/26/2025	Saturday	Afternoon	Gainford Group Ladies Day	No limits	Grandstand Enclosure only. Not Premier
Southwell	8/17/2025	Sunday	Afternoon	Ladies Day	100 Grandstand in total	Grandstand Enclosure only. Not Premier
Doncaster	11/9/2025	Thursday	Afternoon	Betfred St Leger - Ladies Day	No limits	Grandstand Enclosure only. Not Premier
Doncaster	12/9/2025	Friday	Afternoon	Betfred St Leger - Doncaster Cup Day	No limits	Grandstand Enclosure only. Not Premier
Doncaster	9/13/2025	Saturday	Afternoon	Betfred St Leger	500 Grandstand in total. 100 County in total	Grandstand and County only. Not Premier
Doncaster	9/14/2025	Sunday	Afternoon	Betfred St Leger Sunday	No limits	Grandstand Enclosure only. Not Premier
Chepstow	12/27/2025	Saturday	Afternoon	Coral Welsh Grand National	No limits	Grandstand Enclosure only. Not Premier
Uttoxeter	12/31/2025	Wednesday	Afternoon	New Years Eve	No limits	Centre Course only

Appendix 2

Ticket Partner – National Disability and Carers Card scheme

Discount – 30% Discount