

ARC Annual Membership

Terms & Conditions

These Terms and Conditions set out the terms and conditions for Annual Membership to Arena Racing Company (“ARC”) racecourses (each a “Racecourse”).

Arena Racing Company is a trading name for Arena Leisure Racing Limited, a company registered in the UK and Wales under company number 05969353, whose registered office is at 4th Floor, Millbank Tower, 21-24 Millbank, London, SW1P 4QP.

1. Membership is an annual membership (the “Annual Membership”), and payment of the relevant Membership fee covers a period between the date the Member purchases the Annual Membership until the 31st of December of such year (the “Term”) (prices may vary from Racecourse to Racecourse). At the end of the Term, ARC shall contact the Member to disclose the renewal of the Annual Membership.
2. Annual Membership may only be purchased by UK residents aged 18 or over and may be purchased online, over the phone or at the local Racecourse. When applying for the Annual Membership, the Member shall disclose their full name, address and contact information, such as mobile number and email address.
3. Annual Membership may only be purchased for the ARC Racecourse that is the nearest to the Member’s place of residence, to be selected when applying for Annual Membership (“Home Racecourse”).
4. It may take up to six weeks from receipt of an application to process membership materials and send the Annual Member badge (the “Badge”) and an Annual Member swipe card (the “Card”). Members should contact their Home Racecourse if they have failed to receive their Badge or Card within 45 days of application, or if they wish to attend a Racecourse before the Badge or Card have arrived.
5. Once purchased, Annual Membership is non-refundable in full or part or creditable to another year.
6. Annual Membership will grant the Member free admission at the Home Racecourse, a free racecard per fixture, free car parking on the raceday for the Member, four free guest passes throughout the year, and discounts for the course restaurant, subject to these Terms and Conditions.
7. Existing Annual Membership benefits only apply to the Home Racecourse of the Annual Member and each Annual Membership is personal and non-transferable.
8. No member facilities will be available for Members in ARC Racecourses other than the Home Racecourse (“Away Racecourses”, and where under these Terms and Conditions the Member will be an “Away Annual Member”). Entrance to Away Racecourses is in the form of admission only and only in selected enclosures nominated by the individual Racecourses. These may also vary, or be limited, depending on the raceday. To confirm enclosure grade and availability please contact the Racecourse for more information.
9. Free guest passes are for grandstand admission only and do not enable entry to Annual Members facilities. Holders of a free guest pass must be accompanied by the relevant Badge/Card holder and may be subject to additional exclusions. Contact the Racecourse for exclusions.

www.arenaracingcompany.co.uk

4th Floor, Millbank Tower, 21 – 24 Millbank, London, SW1P 4QP T: 0207 802 5120 E: info@arenaracingcompany.co.uk

Arena Racing Corporation Limited. Registered in England and Wales No: 07997040. Registered Office: Millbank Tower, 21-24 Millbank, London, SW1P 4QP

Arena Racing Company includes Bath, Brighton, Chepstow, Doncaster, Ffos Las, Fontwell Park, Great Yarmouth, Hereford, Lingfield Park Resort, Newcastle, Royal Windsor, Sedgefield, Southwell, Uttoxeter, Wolverhampton & Worcester Racecourses. Central Park, Nottingham, Newcastle, Perry Barr & Sunderland Greyhound Stadia

10. Entry to a Racecourse will only be allowed upon presentation of a valid Badge and Card. Failure to produce the Badge and Card may result in refusal of entry.
11. An Away Annual Member does not automatically qualify for access to member facilities if accompanying a Home Racecourse Annual Member.
12. Food vouchers can only be redeemed at the participating outlets and are subject to availability.
13. Raceday exclusions apply – no admittance for Away Annual Members on Leger Day as part of the St. Leger Festival. ARC reserves the right to restrict access to Away Members if fixtures are close to capacity.
14. ARC reserves the right to contact the Home Racecourse to verify the Annual Member status.
15. ARC reserves the right to impose a £15 and £20 fee for provision of any replacement, lost or stolen Cards and Badges, respectively.
16. Anyone wishing to apply for Annual Membership at a Racecourse that is not the nearest to their place of residence, as per Clause 3, must seek written approval from the General Manager or the Executive Director of that Racecourse.
17. Annual Membership does not include access to non-raceday events held at any ARC Racecourse.
18. There is no obligation for ARC to provide any refund to a Member where ARC abandons, postpones or reschedules race meetings, individual racedays or races at either the Home Racecourse or Away Racecourses.
19. ARC Racecourses have the right to restrict entry to Annual Members on specific racedays from time to time. To confirm admission availability, it is advised that Away Annual Members contact the Racecourse prior to attending.
20. ARC reserves the right to amend these Terms and Conditions in its sole discretion. Where possible, changes in these Terms and Conditions will be communicated online or by email, post or phone, where appropriate.
21. Please check the dress code policy of each Racecourse prior to attending.
22. Bookmakers and employees of bookmakers do not qualify for any reciprocals of the ARC Annual Membership scheme or enhanced benefits across the ARC group. Please note that checks will be in place for bookmakers using Annual Members' Badges.
23. Any breach of these Terms and Conditions will result in termination of the Annual Membership, with no refund given, and all rights and benefits granted hereunder shall immediately cease.